

# The Rules of Technical Communication

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November 30, 2018

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## 1 Introduction

This document describes mainly communication between a registrar and the Central register, but also communication of the Central register towards contacts (holders, administrative and technical contacts), which unwinds from activity of registrars and the Central register.

The registrar may communicate using any tools compatible with conditions set forth in this document.

## 2 Communication protocol

The Extensible Provisioning Protocol (EPP) is used as the communication protocol. The EPP is a XML-based protocol. Our implementation of the EPP is based on RFC standards but it contains unique modifications and extensions.

Everything about our implementation of EPP is described as a part of the register software documentation in the [FRED Documentation / EPP Reference Manual](#)<sup>1</sup>. Depending on your level of experience, we recommend to explore at least the following chapters:

- [Protocol basics](#)<sup>2</sup>  
An introduction to the EPP protocol and a summary of the main EPP standard.
- [Managed objects](#)<sup>3</sup>  
A description of objects that can be managed within the protocol and their attributes, states, and command-response mappings.
- [Command & response structure](#)<sup>4</sup>  
A detailed reference of all commands and responses, including their syntax and constraints.

XSD schemas for client-side XML validation are available at <http://www.nic.cz/page/744/registry-system/>.

## 3 Login data and communication limits

Every single EPP communication starts with registrar's authentication using their user name and password in the `login` EPP command. The username and password are assigned to the registrar by the register operator.

The TLS security requires a client certificate. The registrar must deliver the certificate fingerprint to the register operator for the purposes of verification procedure. The system accepts commercial certificates issued by any certification authority, which has been accredited for the issuance of qualified certificates in the Czech Republic, or certificates generated directly by the register operator.

The maximum number of a single registrar's concurrent logins is 5.

An inactive session is closed and the registrar is disconnected after 5 minutes.

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<sup>1</sup> <https://fred.nic.cz/documentation/html/EPPReference>

<sup>2</sup> <https://fred.nic.cz/documentation/html/EPPReference/ProtocolBasics>

<sup>3</sup> <https://fred.nic.cz/documentation/html/EPPReference/ManagedObjects>

<sup>4</sup> <https://fred.nic.cz/documentation/html/EPPReference/CommandStructure>

After every unsuccessful operation (EPP return code  $\geq 2000$ ), the connection is held for 1 second. The speed of opening new connections is limited to 100 per minute. This applies globally to all EPP connections of all registrars.

## 4 Request pricing

The registrar gains a certain amount of free requests per month.

The amount of free requests is determined individually by the number of registered domains at the beginning of the month, where one domain is worth 100 free requests. However, the amount of free requests is never lower than 25,000.

Once the registrar has spent all free requests, they get charged for all the following requests according to the “Price per EPP query” item in the current price list<sup>5</sup>.

## 5 Identifier creation rules

Object identifiers (the `name` element in domains and the `id` element in contacts, name-server sets and key sets) may be selected according to the following rules.

### Domain names in the `cz` zone

- are composed of 2 labels separated with a period . ,
- **the first label**
  - contains only upper-case and lower-case letters of the English alphabet, digits (characters 0 through 9), and <sup>6</sup> characters,
  - does not begin nor end with the <sup>6</sup> character,
  - does not contain two or more consecutive <sup>6</sup> characters,
  - has the length of 1–63 characters,
- the second label is the zone `cz`,
- may end with a period.

The register is case-insensitive and presents the domain names transformed to lower case.

### Domain names in the `0.2.4.e164.arpa` zone (ENUM)

- are composed of 6–15 labels separated with a period . ,

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<sup>5</sup> <https://www.nic.cz/page/349/cenik/>

<sup>6</sup> the character of the basic ASCII set for hyphen/minus

- each label preceding the zone contains exactly one digit (characters 0 through 9),
- ends with the zone `0.2.4.e164.arpa`,
- may end with a period.

The register is case-insensitive and presents the domain names transformed to lower case.

## Other identifiers

Identifiers (handles) of contacts, name-server sets and key sets:

- contain only upper-case and/or lower-case letters of the English alphabet, digits (characters 0 through 9), and `-`<sup>6</sup> characters,
- do not begin nor end with the `-`<sup>6</sup> character,
- do not exceed the length of 30 characters.

The register is case-insensitive and presents the identifiers transformed to upper case.

## 6 Automatic merger of duplicate contacts

The Central register merges duplicate contacts that it detects in the database. This procedure is executed once a week on Monday morning.

Contacts are considered duplicates when their key attributes are identical, see [FRED Documentation / Contact merger / Identical contacts](#)<sup>7</sup>.

Only contacts that have the same designated registrar can be merged.

The Central register selects the *destination contact*, into which the merge will result and it will be used to replace the duplicate contacts in linked objects, automatically with given quality criteria that are stated in the documentation: [FRED Documentation / Contact merger / Selection of the destination contact in an automatic merger](#)<sup>8</sup>.

Contacts that have CZ.NIC or mojeID as the designated registrar, are excluded from the automatic merger.

## 7 Handling of key sets with changes of name-server sets in domains

If a new name-server set that contains the same name servers as the original set, is assigned to a domain, then the key set is kept.

If a new name-server set that contains different name servers than the original set, is assigned to a domain, then the key set is unlinked automatically.

<sup>7</sup> <https://fred.nic.cz/documentation/html/Concepts/ContactMerger.html#merge-auto-identity>

<sup>8</sup> <https://fred.nic.cz/documentation/html/Concepts/ContactMerger.html#merge-auto-criteria>

If the key set identifier is re-entered as a part of the request to update the name-server set in a domain, then the key set is kept.

If a name-server set is unlinked from a domain, then the key set is unlinked as well.

## 8 Deletion of domains

Domains that are 61 days after expiration, are marked with the `deleteCandidate` status, which denotes that they are to be deleted. Such domains are then randomly deleted during the same day.

Domains in the `deleteCandidate` state appear as registered in the response to the `check_domain` EPP command and their status and details can still be read with the `info_domain` EPP command, but they cannot be renewed anymore.

Public interfaces (WHOIS) display only the information that a domain in the `deleteCandidate` state is to be deleted. This information is available in the public interfaces either till the domain is re-registered (when the details of the new registration are displayed), or till the next day. Hence, the public interfaces do not inform whether a domain has actually been deleted yet and is available for registration.

## 9 Deletion of unused contacts, name-server sets and key sets; protection period for deleted objects

The contacts which, within the previous 6 months, were not assigned to any domain name, name-server set or key set and, at the same time, no changes were made to such contacts, will be deleted by the central registry.

Name-server sets which, within the previous 6 months, were not assigned to any domain name and, at the same time, no changes were made to such name-server set, will be deleted by the central registry.

Key sets which, within the previous 6 months, were not assigned to any domain name and, at the same time, no changes were made to such key sets, will be deleted by the central registry.

The contacts, name-server sets and key sets which are deleted by the central registry, as a result of not being used, or by the registrar using the respective EPP command are subject to the protection period of 2 months of the deletion.

During the protection period, the identifier (`handle`) of the contact, name-server set or key set cannot be used as an identifier of a newly registered object (contact, name-server set, key set). After the expiry of the protection period, the deleted identifier (`handle`) may be used again for the registration of a new contact, name-server set or key set.

## 10 Technical checks of name servers

Technical checks of name-server sets are carried out in order to monitor the condition of the name servers to which domain names are delegated. A technical check represents a set of individual tests which are, in a certain order, applied to name servers within a name-server set. The tests *do not affect* inclusion or exclusion of a domain to/from a zone, the test results are only informative.

The individual tests, their severity, dependencies and possible results are described in the [FRED Documentation / Concepts / Technical checks](#)<sup>9</sup>.

The registrar may request a technical check through EPP and specify the level of tests to be performed by their severity with a number from 1 to 6 (inclusive). If the level is not specified, the level given by the `report level` attribute of a name-server set is tested. If that attribute is not set, the default level 3 is tested. The registrar receives the test results in a poll message.

Technical checks are also performed regularly but the registrar is not informed about the results in this case. Only technical contacts of the tested name-server set are notified if the check fails.

## 11 Central register communication

The table contains a description, time specification and addresses of individual types of Central register communications, including poll messages which are intended for registrar's needs.

Table 1: Central register communication

| Type   | When   | Addressee                              | Note   |
|--|--|--|--|
| Notification   | after domain change implementation                               | notify email of the holder             |  |
| Notification   | after contact change implementation                              | notify email of the contact            |  |
| Notification   | after name-server set change implementation                      | notify email of the technical contacts |  |
| Notification   | after key set change implementation                              | notify email of the technical contacts |  |
| Notification   | after registrar change implementation                            | notify email of the respective contact | received as a poll message by the original registrar |
| Periodic request to check and correct contact's data | annually 2 months before the date of registration of the contact | email of the contact                   |  |
| Sending of domain authorization information          | after domain change implementation                               | notify email of the holder             |  |

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<sup>9</sup> <https://fred.nic.cz/documentation/html/Concepts/Teccheck.html>

Table 1 – continued from previous page

| Type  | When   | Addressee  | Note  |
|---|--|--|---|
| Sending of contact authorization information                  | after contact change implementation                | notify email of the contact  |   |
| Sending of name-server set authorization information          | after name-server set change implementation        | notify email of the technical contact  |   |
| Sending of key set authorization information                  | after key set change implementation                | notify email of the technical contact  |   |
| Validation  | 30 days prior to the expiry date of the validation |  | received as a poll message by the registrar                     |
| Validation  | 15 days prior to the expiry date of the validation | email of the holder and administrative contacts  |   |
| Expiration  | 30 days prior to the expiry date of registration   |  | received as a poll message by the registrar                     |
| Expiration  | on the expiry date of registration                 | email of the holder and administrative contacts  | also received as a poll message by the registrar                |
| Exclusion from the zone after expiry                          | 30 days after the expiry date                      | email of the holder, administrative contacts and technical contacts of the name-server set | also received as a poll message by the registrar                |
| Exclusion from the zone – validation                          | on the expiry date of validation                   | email of the holder, administrative contacts and technical contacts of the name-server set | also received as a poll message by the registrar                |
| Cancellation warning  | 33 days after the expiry date                      | letter to the postal address of the holder   | <i>discontinued</i> , from Jan 1, 2019 will not be sent anymore |
| Cancellation of a domain name                                 | 61 days after the expiration                       | email of the holder, administrative contacts and technical contacts of the name-server set | also received as a poll message by the registrar                |
| Cancellation of a domain name                                 | on the date of cancellation                        |  | received as a poll message by the registrar                     |
| Cancellation of an unused contact, name-server set or key set | on the date of cancellation                        | email of the contact or technical contacts   |   |
| Technical check results                                       | upon request                                       |  | received as a poll message by the registrar                     |

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Table 1 – continued from previous page

| Type   | When   | Addressee   | Note   |
|--|--|---|--|
| Technical check results                                | periodical   | email of technical contacts of the relevant name-server set |  |
| Invoice – monthly                                      | monthly  | email of the registrar                                      | invoice in PDF and XML   |
| Invoice – advance payment                              | after matching an advance payment                                | email of the registrar                                      | invoice in PDF and XML   |
| Automatic merger of duplicate contacts                 | after merger   | email of the contact  | also usual notification of domain, name-server set or key set update, see the first rows in this table |
| Automatic key management – acceptance period initiated | after discovery of valid CDNSKEY records on an insecure domain   | email of technical contacts of the name-server set          |  |
| Automatic key management – acceptance period broken    | if CDNSKEY records change during the acceptance period           | email of technical contacts of the name-server set          |  |
| Automatic key management – acceptance period completed | domain update with the new accepted key set                      |   | usual notification of domain update, see the first row in this table                                   |
| Automatic key management – update keys                 | after discovery of new valid CDNSKEY records on a secured domain | email of technical contacts of the name-server set          |  |
| –  |  |   |  |